What to Expect from an Employee Benefits Security Administration (EBSA) Investigation

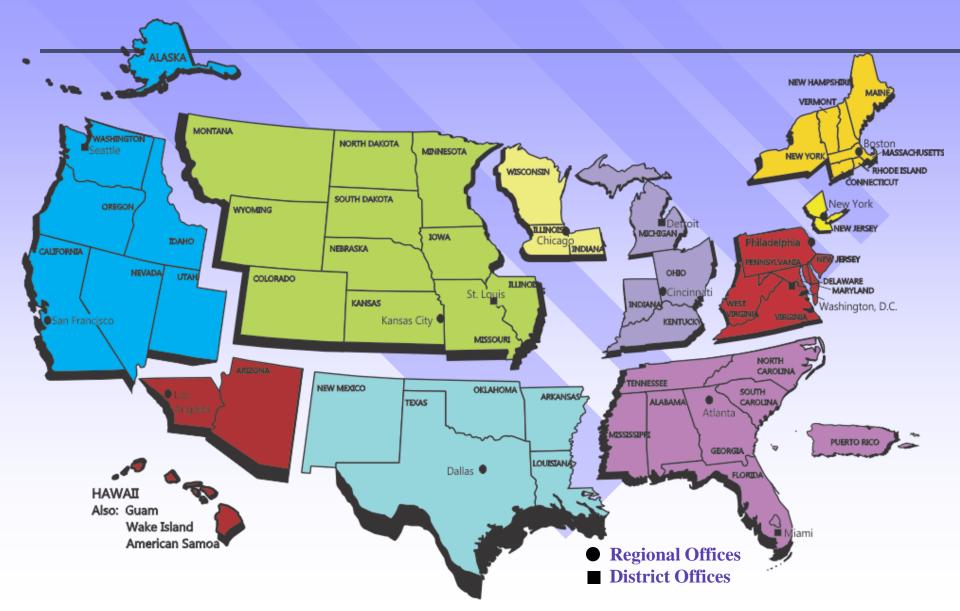
September 22, 2016

Carla D. Gatling Investigator

EBSA Organizational Chart

		A	ssistant	Secretary	
	Deputy Assista for Program			Deputy Assistant Secretary	
Office of Exemption Determinations		Off	Office of Enforcement		Office of Policy and Research
Office of Health Plan Standards and Compliance Assistance			Office of Regulations and Interpretations		Office of the Chief Accountant
Office of Technology and Information Services		d Of	Office of Participant Assistance		Office of Program Planning Evaluation and Management
		Regional Offices			
		Bostor	1	Chicago	
		New York		Kansas C	ity
		Philadelphia		Dallas	
			l	Los Angel	les
C		Cincinna	ati	San Franci	sco

EBSA Field Offices



EBSA - Structure

Field Offices

- 10 Regional Offices

Conduct Investigations

Provide Compliance Assistance

EBSA's Mission Statement

The Employee Benefits Security Administration protects the security of the retirement, health and other workplace related benefits of American workers and their families. Our Agency accomplishes this by:

developing effective regulations

assisting and educating workers, plan sponsors, fiduciaries and service providers

vigorously enforcing the law

EBSA Enforcement Strategy

- Strategic Enforcement Plan (STEP)
 - Describes basic enforcement strategy
 - Last published in 2000
- Program Operating Plan (POP Guidance)
 Changes annually

Each Regional Office creates its own POP

Sources of Cases

- Participant complaints
- Form 5500 Reviews
- Referrals from other agencies
- Media



Types of Investigations

- Civil
 - Plan
 - Service Provider

Criminal

- Plan
- Service Provider
- Employer
- Individual

Issues/Areas of Review in Civil Cases

- Review of Plan Assets
 - Prudence, Prohibited Transactions, Self Dealing
- Reporting and Disclosure
- Bonding
- General Plan Operations
- In accordance with Plan Document
- Remittance of Employee Contributions

Civil Plan Investigations

Start with phone call from Investigator / Auditor

Followed by confirmation letter

» Date & time of visit

» Plan(s) to be reviewed

» Records / documents needed
 – Varies depending on issue

Onsite Investigative Work

Interviews with key personnel and plan fiduciaries

Basic operations / services

 Contributions
 Benefit payments
 Expenses
 Investments

Identification of
 » Service providers
 » Record-keeper(s)

Onsite Investigative Work

Record Review

Basic Documents

- Plan Document/ Trust Agreement
- Form 5500 filings (past 3 years)
- SPD
- SAR for last year
- Fidelity Bond
- Fiduciary Insurance Policy
- Trustee Statements (past 3 years) (asset records)
- Service Provider Contracts
- Meeting Minutes
- Benefit Statements
- Asset records
- Payroll/contribution records

<u>Reporting Requirements</u> » Annual Report (Form 5500)

New Health Care Provisions » Affordable Care Act

Disclosure Requirements

- Summary Plan Descriptions (SPDs)
- Summary of Material Modifications (SMM)
- Summary Annual Reports (SARs)
- "Blackout" Notices
- COBRA Notices / HIPAA Certificates & more
- Provide documents on request
- Participant Benefit Statements
 - » Field Assistance Bulletin 2006-03
 - » Field Assistance Bulletin 2007-03

Bonding

- 10% of Funds Handled not less than \$1,000 nor more than \$500,000 (\$1,000,000 for plans with employer securities)
- No deductible
- Plan should be named as insured
- Discovery Period of no less than one year after termination or cancellation of bond is required
- See FAB 2008-04

Fiduciary must

- Act "solely in interest" of Ps & Bs

 Discharge his / her / its duties prudently (care, skill, prudence and diligence)

Diversify plan investments

 Follow terms of governing documents (to the extent consistent with ERISA)

Fiduciary must NOT

- act in his / her / its own self interest

- act on behalf of a party with adverse interests

accept "gratuity" from those doing business
 w/ the Plan (kickback)

<u>Fiduciaries</u> must NOT cause the Plan to engage in a "prohibited transaction"

» Sale / exchange with party in interest (PII)

» Loan / extension of credit with PII

» Goods, services & facilities with PII

» Transfer to, use by or for the benefit of a PII

Employee Contributions

Handling of employee contributions

Basic Rule –

As soon as they can be "reasonably segregated" from Employer's general assets Safe Harbor Reg. – 1/14/2010 - for plans with fewer than 100 participants

Employee Contributions

• "As soon as" varies from plan to plan

» will ask questions about handling

» will review practice / experience

Employee Contributions

<< SIMPLE IRA Plans – 30 days after end of month >>

» Welfare – 90 days after withholding / receipt

Concluding the Investigation

Depends on any problems identified

If no problems are noted, closing letter

 If problems are noted, corrective actions are necessary

Needing Correction

- Usually, EBSA will send "Notice Letter"
 » Identifies problems
 » Offers chance to discuss correction
- EBSA encourages Voluntary Compliance
- Proper Correction >> "Closing Letter" » Identifies problems & corrective actions

No Correction >> referral to the Solicitor's Office

Needing Correction

Depending upon the circumstances, EBSA may seek

- » Correction of prohibited transactions
- » Restoration of losses
- » Penalties
- » Removal of fiduciaries
- » Removal of service providers
- » Appointment of independent fiduciary
- » Implementation of new internal controls
- » Supplemental distributions to Ps & Bs
- » Final accounting

IRS Referrals

IRS Coordination Agreement and Statute requires:

 referral of prohibited transactions to IRS
 » IRC § 4975 excise tax (tax qualified pension plans)

 referral of potential issues affecting tax qualified status

Criminal Referrals

Under some circumstances,
 criminal referrals may be made

- » Theft / embezzlement
- » Kickbacks / bribes
- » False statements to investigators
- » Willful failures to file / false filings
- » Health care fraud

 Office of Regulations & Interpretations
 » Advisory Opinion Letters, Regulations, Technical Rulings
 » (202) 693 - 8500

Office of Exemptions & Determinations

 » Exemptions from Prohibited Transaction Rules
 Class & Individual basis
 » (202) 693 - 8540

Office of Chief Accountant
 » Reporting & Disclosure issues
 » (202) 693 - 8360

Office of Health Plan Standards
 & Compliance Assistance
 » HIPAA & other group health laws
 » (202) 693 - 8335

- EBSA website: www.dol.gov/EBSA
 EFAST website: www.efast.dol.gov
- Publications: 1-866-444-3272
- Technical Assistance (Toll-free number): 1-866-444-3272
- EFAST Hotline (Toll-free number):
 1-866-463-3278 (Go EFAST)

Regional Offices
1-866-444-3272

Helpful EBSA Publications

- Meeting Your Fiduciary Responsibilities
- Understanding Retirement Plan Fees and Expenses
- Selecting an Auditor for Your Employee Benefit Plan
- Reporting and Disclosure Guide
- Selecting & Monitoring Pension Consultants Tips for Plan Fiduciaries
- Tips for Selecting and Monitoring Service Providers for Your Employee Benefit Plan